

# Global COVID-19 Reactions: Latest Updates by Animal Nutrition Companies Worldwide

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The latest comments by animal nutrition companies worldwide are listed below. As the scope of the coronavirus and the number of countries reacting to it has grown, this article now includes comments from companies worldwide.

*Note: comments have been edited for brevity.*

**19 March 2020**

## **ID4FEED**

"Animals and humans still have to be fed during this episode, in the most sustainable way. We believe we won't be the most affected business, even if we can feel that things are slowing down day after day. As an example, in some cases, transportation might be delayed or complicated. Up to now, our offer of flavors, sweeteners and antioxidants is stable and we have good stocks of our core product ID PHYT CAPCIN. However, we had to temporarily interrupt some lab experiments and our flavors panel. We do our best to protect our teams by encouraging home office for people who are able to work from home and be available for our customers. What's more, we apply very strict sanitary measures in our eco-extraction plant in the South of France. We will do our best to keep offering strong support to our customers."

## **Bioiberica**

"This is the first working week since the Spanish Government has activated a series of measures aimed at stopping the Covid19 epidemic. One of the most significant actions refers to the restriction of movement of people and for this reason at Bioiberica Animal Nutrition we have had to adapt our working system to ensure the continuity of our production and commercial operations with the commitment to guarantee our customer service and at the same time protecting our employees' health and safety. Our production facilities are working as usual, and we have all the staff on board to continue with the regular production shifts. With regard to logistics operations (loading and unloading of trucks at our factories, entry of trucks into logistics centres, unloading procedures at customer facilities, ports and airports, crossing land borders in the European Union, etc.) are being carried out more slowly due to extraordinary health control measures to prevent the spread of the epidemic. For these reasons we anticipate that product delivery times will be longer than usual. We are having a significant increase in the order entry that corresponds to customer procedures to reduce the impact of delays in delivery time and to increase the raw material stock to assure the continuity of its own operations."

## **Fondel Chemicals**

"We are monitoring the Covid19 pandemic closely. For now, we've had limited direct impact on our business, but we do expect bumps in the road. We are working very hard to ensure as little interruption to our supply chains as possible. With changes and cancellations happening daily, it's a fast paced world that is still evolving around the crisis. We are updating our customers regularly. To the extent that our markets are affected all depends on the specific ingredient involved – some markets are tanking, while others are showing strength. Animals still need to eat, plants still need nutrition, and while the health and safety of people is paramount, we also take our roles seriously ensuring the supply of these important ingredients to our markets."

## **Novus International, Inc.**

"Novus International, Inc. knows that food production cannot stop even in the face of crisis, which is why we are continuing to help the animal agriculture industry feed the world during this unprecedented time.

Below is an overview from the Novus COVID-19 Response Team of actions taken to minimize risk and prepare for further impacts.

The safety and health of our employees is critical. At first mention of the severity of this novel virus, leadership in Asia – China in particular – took steps to minimize risk of contagion. As the virus spread, we implemented globally working remotely (where possible) to reduce the burden on our employees,

particularly those caring for children as schools closed and those supporting at-risk dependents. This action was also in accordance with local laws to help reduce the spread of the virus. For those employees whose positions are critical to serve both our colleagues and our customers, we enforced additional cleaning at facilities, created alternative schedules to adhere to strict social distancing guidelines, and we are continuing to frequently remind employees of the importance of simple precautionary measures they can do to protect themselves as they continue to work at our facilities globally.

At the first sign of interruption, our Supply Chain and Logistics teams have worked to proactively reduce the impact global supply chain disruptions are having on customers. Our Customer Service and Sales teams have been made aware of challenges and encouraged to communicate with their contacts, ensuring our customers are up-to-speed on the current state of our business.

Although no interruptions are expected, our teams globally have plans in place that will allow us to continue the production and delivery of product in the event it becomes impossible for all employees to report to work. The situation is uncertain but our commitment to the industry is strong."

#### **Zinpro Corporation**

"Our manufacturing and lab facilities are open, but employees who can work remotely are doing so for the health and safety of our entire workforce. To further ensure the safety of our global workforce, we have also implemented limitations on non-essential business travel. As a global organization we have embraced remote and home office work arrangements and have provided our employees with the electronic communications tools and technology necessary to stay connected virtually. In this time of limited travel, we are staying connected with our customers through virtual visits and a variety of technology tools.

Our plants and labs remain open and operating to meet our production goals and the demands of our customers. We have further increased our health and safety precautions at our manufacturing and lab facilities to ensure that our workers remain healthy.

We have taken steps to solidify our ingredient and raw material supplies. Zinpro has always maintained the highest level of quality and no shortcuts will be considered regarding the quality of our ingredients, our finished products or the integrity of our production systems. We are also making every effort to ensure we have access to containers and transportation to ensure that we can deliver our products in a timely manner and with as much efficiency as possible.

We will continue to monitor and evaluate the situation to ensure that we are taking the appropriate actions to protect our customer, partners and colleagues."

#### **Arm & Hammer Animal and Food Production**

"Like many others in our industry, we at Arm & Hammer Animal and Food Production are carefully monitoring this evolving situation, and adapting as necessary to meet our customers' needs while keeping employee safety top of mind.

Currently, we are not experiencing any issues with our supply chain nor our manufacturing operations due to the COVID-19 pandemic. Coronavirus is not disrupting our ability to deliver ARM & HAMMER products on a timely basis to the farms and food processors who rely on us to help them produce a safe food supply.

ARM & HAMMER has precautions in place to protect the global community where we operate, including limits on employee travel and face-to-face contact. Otherwise our business operations are continuing as usual. We will keep our customers informed if we expect any changes in our supply or our capacity to deliver product. Customers can continue to reach out to their ARM & HAMMER representatives through email and phone for any questions or needs they may have."

#### **ADM Animal Nutrition**

"We are taking the potential risks of the coronavirus very seriously and are committed to doing our part to keep our colleagues, their families and the communities where we operate safe. No ADM employees have tested positive, but we are taking necessary precautions throughout our business including restricting all non-critical business travel and limiting visitors to our facilities. We are making location-based decisions on work-from-home policies based on individual situations, local regulations and health official recommendations. We have business continuity plans in place for various scenarios and are prepared to respond if we see potential impacts on our business operations. We are closely monitoring the situation and are communicating regularly with our employees and customers through various channels as the situation continues to evolve."

#### **Idena**

"In our production factory in Pontchateau, France, appropriate measures have been taken to guarantee the production of our specialties, identifying the resources available to ensure continuity of service. These measures ensure that production continues to comply with the highest quality

standards and with legislative requirements. To date, we are not aware of any case of COVID-19 contamination within the company. A protocol has been created for the identification of infected people, or who may have been in contact with infected people. The production of our products is going on with the use of FFP3 masks. The availability of consumables (masks, gloves and hats) has been ensured in order to keep stocks for several weeks. Cleaning and disinfection of facilities have been intensified, especially on potentially polluting surfaces. Controls on raw materials and consumption have been intensified to identify possible shortage risks and anticipate orders to increase inventory levels. Our storage capacity is not limiting. Therefore, we can confirm that the inventory is sufficient to ensure continuity in the production of our range of products and thus guarantee service to our customers."

**18 March 2020**

**Kemin Animal Nutrition and Health EMENA**

"There will be very limited to no impact expected for volume and turnover caused by COVID-19 in the short-term. So far, we see no negative impact for our plants in Belgium, Italy and Russia, the supply chain is functioning well. We are also planning to increase our finished goods stocks as a precautionary measure. Kemin has taken several measures to assure business continuity as well as the safety of our employees and customers. Our plan of action consists of, but is not limited to the following action points: Implementation of strict protocols concerning external visitors, pickups and deliveries - we are not suspending any technical or commercial business activities, they are executed and followed differently (e.g. call & Skype); set up of an emergency communication system; deployment of stringent guidelines regarding safety and personal hygiene; increased measures regarding sanitation and cleaning of the workspace; implementation of strict travel guidelines and protocols concerning internal and external meetings and movement between offices and buildings (e.g. strive to 100% home office working where possible and implementation of social distancing according to instructions from local authorities); creation of quarantine rooms; implementation of functional business continuity plans and Standard Operating Procedures... All these measures must assure production & service continuity in our different European sites and will be adapted according to the Alert Levels issued by the local authorities. Furthermore, delocalization of our central inventory plan has been put in place to assure the supply to our customers."

**Alltech**

"We first began monitoring coronavirus when it emerged in China. Despite the many challenges, our team in China has continued serving our customers, and we have been able to maintain production and continuity of supply due to the strict biosecurity controls we had already established prior to COVID-19. As COVID-19 expanded its reach, we responded by establishing a dedicated COVID-19 task force representing all regions and the 120 countries in which we operate. We have implemented strict protocols for sanitation and safety within all of our facilities. Additionally, we have restricted travel and site visitors, and have asked our team members who can work from home to do so. We have been in contact with our key suppliers to review the status of all raw materials. Although we have been reassured of continuity, we have built in contingencies globally, should the need to source from other geographies become necessary. Additionally, our global infrastructure of nearly 100 manufacturing facilities throughout the world enables us to shift production, if required. We are working closely with all of our manufacturing teams to ensure operational continuity and service to our customers. We have implemented plans for all critical business units to work remotely, and we continue to stress-test our systems and implement safeguards on the security of all data and technology. Despite the challenges presented by COVID-19, our existing global manufacturing and logistics capabilities position us to continue to consistently serve our customers. During this critical time, we urge governments to recognize the care and welfare of animals and crops. Feedstuffs, equipment for animal and crop production, and logistics are essential to the certainty of our food supply. We ask that governments implement all measures at their disposal to protect these vital functions until COVID-19 subsides. Alltech will continue to do our part, adapting to the challenges COVID-19 presents, focused foremost on safety and ongoing service to our customers."

**Innovad**

"As members of the feed supply chain, it is our civic duty to prevent disruptions in the global food production, and at the same time participate in the effort of overcoming the Covid19 public health challenge. At Innovad, we have implemented the necessary changes and means to ensure the safety of our employees, and fulfill the strict requirements imposed by the authorities. Our employees in technical, sales and supporting functions have been enabled for tele-work and we are therefore still able to offer a continuous support to our customers. During this critical period, all non-essential international travel and events are cancelled and face-to-face external meetings and contacts are limited. Innovad's production plant is currently fully operational and we will keep undertaking the necessary actions to serve our clients and the community at large, while following governmental guidelines and scientific recommendations in order to curb this unprecedented public health threat."

### **Phileo by Lesaffre**

"Based in 51 countries, our global presence allows us to be as close as possible to the evolution of the situation, to take the most appropriate measures locally in order to protect our colleagues, customers, partners, suppliers and beyond, our families and friends, and thus curb this pandemic. We are applying unprecedented measures to maintain our activities that are so essential to our daily nutrition. Despite the many challenges we face, we guarantee our highest quality standards, as our Chinese teams have done, and who are now out of the crisis. Thus, as soon as the virus appeared, we implemented a set of appropriate measures that were gradually deployed throughout the world: a business continuity plan, considering the safety of people; a regular reminder of the instructions to be followed; intensified cleanings; health checks at the entrance to the sites; deployment of home office; limited travels; cancelled gatherings; teleconferences. Today all our production sites are operational, and our teams are continuing their efforts to meet your customer requests in the coming days and weeks."

### **David Taylor Animal Nutrition, Ireland**

"Production continues as normal but expect to see some slow down in some sectors, especially equine. Supply of raw materials is OK at the moment although prices are increasing for B vitamins (biotin and D Calpan in particular). Contracts were put in place early for Q2 on amino acids (lysine, methionine and threonine), so no major impact there yet. All deliveries at the moment are OK but would expect some delays on any product from UK or mainland Europe in the next few weeks."

### **Kaesler Nutrition**

"Kaesler Nutrition is constantly monitoring and assessing the rapidly changing market situation with focus on ensuring a constant supply chain from our suppliers to our own company and to our customers worldwide. Therefore, we successfully established by end of January a Corona Crisis Management Team, which coordinates all internal and external activities and is in close coordination with the respective authorities and our partners in the relevant industry associations. By our implemented crisis management measures for example on stock level management, supplier management and internal security and health management we were able to maintain an unchanged high production capacity and output as also doing everything possible to ensure the health of our employees. So far all our orders, transports and deliveries are scheduled and on time, our stocks are covering all demands and our production output is at full capacity. In this unpredictable environment, our dedicated staff will proceed to monitor the situation, liaise and act with all relevant partners in order to keep this ability to deliver unchanged. Please note that our current high level of ability to deliver cannot be guaranteed under these unsecure and constantly changing circumstances."

### **Adisseo**

"Having fully assessed the situation from the very beginning of the epidemic, we decided and implemented all necessary measures to ensure the safety and wellbeing of our employees and subcontractors as well as the continuity of our operations. These measures are adapted according to the spread of the pandemic and the recommendations of the WHO and the Authorities of each country in which Adisseo is present. First, ensuring the safety of our employees and limiting the spread of the epidemic. Each Adisseo site worldwide has a local pandemic management team whose mission is to implement the necessary preventive and cautionary measures to protect our employees and subcontractors and to limit the spread of the virus and they are coordinated at group level by our Group pandemic crisis management team to ensure a homogeneous, rapid and efficient deployment. Then, ensuring the continuity of our operations. Adisseo, as a leader and a key player in the animal nutrition sector, ensuring the continuity of our activities is imperative. Our teams have identified and assessed the specific risks posed by COVID-19 and have adapted our business continuity plans to mitigate the impact on our customers. We would like to assure our customers and partners that all Adisseo teams are fully committed to ensure the continuity of our activities at your service."

### **AB Vista**

"First and foremost, our thoughts are with those who are affected by the virus. Internally, the focus is on the safety of our team and making sure that we continue to deliver the product and service to our customers. With that in mind, we are continuing to monitor developments associated with Covid-19 closely and following advice from the WHO and governments to protect the health and wellbeing of our customers, suppliers, contractors and employees alike. We are taking appropriate steps to mitigate risks and minimise disruption to customers, including banning all international and non-essential travel, and increasing safety and hygiene protocols at all sites. We remain committed to providing the best possible service and support for all our customers. At present there is no disruption to our supply chain. Our suppliers have assured us that orders will continue to be processed for delivery as usual. There is no risk to feed safety and we have adequate stock in place to ensure that we can continue to supply our customers during this period. If there is any change in this situation, we will notify our customers and collaboratively work through the challenges where possible."

### **Anpario**

"Anpario's regional sales network is enabling the Group to continue to support local customers and at this stage, we are confident we can manage any disruption which may be temporary in nature. Currently, there are travel restrictions to certain countries and a number of industry trade events have been cancelled. There may be some disruptions to shipping around the world but as most of our raw material supplies come from Europe, we expect to be able to fulfil orders effectively. With governmental financial support offered to the agriculture industry to ensure continuity of food supplies, Anpario is well positioned to take full advantage of the situation during the recovery period from Covid-19 and beyond and continue its work worldwide, in establishing natural additives for biosecure, efficient and profitable protein production to feed the world's fast growing population. While we have not yet experienced any material impact on our business, we continue to monitor the situation closely."

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#### **DuPont Nutrition & Biosciences**

"At DuPont Nutrition & Biosciences, we have been closely monitoring the Coronavirus (COVID-19) pandemic as it continues to spread across the world, and taking steps to keep our employees, customers and communities in which we operate informed as the health crisis unfolds. The health and safety of our employees is our highest priority. We have corporate, regional and local crisis management teams in place actively monitoring, preparing and managing our COVID-19 response around the clock. We are implementing our safety plans and protocols based on WHO and CDC guidelines and recommendations to help prevent the spread of the virus. We continue to run our production at sites across the world, ensuring delivery of essential products to customers from critical industries such as the food, beverage, personal care and pharma industries. We remain committed to meet the highest standards of food and product safety and quality and make our contribution to the continued delivery of essential goods to consumers."

#### **Barentz Animal Nutrition**

"We are doing very well. We were able to switch to a fully online business in a matter of hours. Thursday evening the news that people were advised to work from home came and Friday by noon all our employees were doing so. We still have several other scenarios waiting when we need to react to new measures, but our team has got the confidence that we are on top of it and that we will be able to cope. By making sure all basics are covered and already operational, people can then really focus at the challenge at hand. For now it's business as usual; although a lot busier. Many clients are apparently preparing themselves for border closures and are stocking up by bringing orders forward. Not all our competitors can already do this, so this even brings us more business: of course we are happy to provide them with as many spot deliveries as we can handle, given today's price developments. Our production facilities are finding it a bit more difficult though. They have scaled down on production capacity in order to allow for less people working together at the same time. We are however still able to fulfill demand."

#### **Nutreco**

"The world's population is facing a remarkably challenging and rapidly-changing situation. At Nutreco, we are working to ensure that feed production continues and there is minimum disruption to the global food supply chain. We're doing this with great focus on ensuring the safety of our people. Nutreco has set-up global and local crises teams to ensure that global safety recommendations and standards are met in each location. At the same time, local crises teams are monitoring and implementing local government guidelines. Currently, we are not forecasting any major disruptions to business continuity in the near future. However, it is difficult to say at this point how this situation will evolve and affect our business and the industry in the long-term. At Nutreco, we will continue to remain cautious and communicate regularly to our stakeholders; we will be constantly monitoring the situation and will update protocols in accordance. I am incredibly proud of the proactive response from our colleagues and support from our parent company, SHV. Nutreco employees have shown an exceptional level of solidarity as we work together every day in a challenging and ever-changing situation. As we continue to work together to minimize the impact to the global food supply chain and personal lives, our employees' safety remains our number one priority."

#### **Phosphea**

"We have set up an international corporate response team and taken all necessary preventive measures: processes and dedicated support teams are in place in order to ensure the safety and the well-being of our employees as well as the continuity of our activities. Even if the COVID-19 epidemic is present in most markets, so far, this crisis has had no impact on Phosphea's activity. However, given the evolution of the epidemic, and the unpredictable restriction measures that are being put in place by different countries, disruption of the supply chains might occur. Today, Phosphea is normally supplied and has several active supply solutions in different countries to continue to ensure a good product availability to its customers. Phosphea is a global producer as we produce in 4 different

countries with 6 different production units (2 in Tunisia, 2 in Spain, 1 in Serbia and 1 in France). The location and the capacity of our production plants allows us to continue to produce in such context. Today, our plants are running normally and we have implemented different measures to limit the risk of stoppage. We are also making sure that our stocks are maintained at a maximum level. We are also following all the health and safety recommendations of the WHO and all relevant authorities by country. We are deploying all appropriate resources to help maintain a healthy environment for our team members (barrier acts, limitation of external visits on plants, limitation of contact between different production shifts, specific hygiene procedures for carriers entering our plants). Phosphea sales and support activities are working normally today and will continue to support our customers. Business trips for sales force are banned until further notice but we keep close to you by phone or video-conference; in countries that are affected by COVID-19 epidemic, all Phosphea workers that can work from home, are working from home with no impact on their activity. Finally, Phosphea delivers its customers in more than 100 countries, working with different transport/maritime companies. So far, the situation of our deliveries is normal. Be sure we will do our best to keep going in that way. Please note also that we have a good level of stocks over all continents, giving us more possibilities to supply our customers if the situation is getting more difficult."

#### **Vitalac**

"The context of the Covid-19 in France is changing every day, with new measures from the public health authorities to try to limit the propagation of the virus among the population. We support these measures as the people's health must be everyone's top priority. Now, Vitalac would like to reassure about our production capacity which is fully operational, with the same exigence of quality for our products. Indeed, the feed industry is essential in France, our representatives are working with the competent authorities every day. Mainly, administrative and marketing, sales work at home if they don't have any link with farmers. The Vitalac logistics department is also totally focused with our forwarding agents to ensure that the produced goods are properly taken care in order to guarantee a proper shipping process. Of course, due to this extraordinary situation, we might meet some specific difficulties but we will do our outmost to resolve it and to be totally transparent in the sharing of the information."

#### **Norel**

"So far, our operations have not been affected, and we have managed to have most of the people with an office work, working at home, and when going to the office, with as little contact as possible. We are respecting all the safety aspects the authorities have enforced by law. We aim to keep on working, but the safety of our workers as our first priority. At the end, Norel is in the animal nutrition industry, and it is essential for our society to keep this supply chain alive and healthy, and we are committed to do so. However, situation is quite unpredictable, and things can change in no time. We will adapt to every situation."

#### **Ingaso Farm**

"Ingaso Farm, S.L.U. continues its production operations. In order to maintain the maximum commitment to the current situation, those of us who have the means, telework. And the rest of the personnel come to their workplace."

#### **Novozymes**

"The safety of our employees is our top priority and we follow the local guidelines and make sure to take proper precautions to safeguard our staff business. To handle and coordinate the situation within Novozymes, we have established a team and we work closely together with all relevant authorities. Our operations are running and we continue to supply our customers, and we strictly follow all relevant procedures to ensure the quality and safety of our products."

#### **Delacon**

"During the last week, the Austrian government put numerous measures into place to reduce social life to a minimum and therefore to protect older and vulnerable people. The goal is to slow down the spread of the Coronavirus that our healthcare system can continue to provide optimal care for the people. One of the measures is a curfew with several exceptions, for example, for manufacturing companies. At the moment, we are still able to keep up the production and supply of our phytogetic solutions for our customers. The safety of our team has a top priority why we have implemented specific regulations on how to interact with each other during this exceptional situation. In the working areas where it is possible, our employees generally work from home now while we keep personal interactions in other areas to a necessary minimum. We hope that we can keep with these measures as many people as possible healthy so that we can continue regular operations."

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**BASF Animal Nutrition**

"We are closely monitoring the developments of the corona virus globally and are providing our customers with the necessary updates. Currently, we do not anticipate an impact on our BASF Animal Nutrition business due to the coronavirus outbreak."

#### **Lallemand Animal Nutrition**

"We have operations worldwide, not only in France. We are applying the governmental recommendations in all countries and we focus on protecting the health of all our staff. In France, 100% of our staff who can work from home are doing so (luckily home office is well developed in our group so so far we do not have technical issues in this regard). Most travels and customers visits have been cancelled. We have applied contingency plans to our production. To date, our production facilities, logistics and analysis laboratory are running as much as possible under strict safety measures and we are making all efforts to ensure continuous service to our customers. We are keeping our customers informed in time."

#### **Nor-Feed**

"International logistics has been complicated for a few weeks now and leads us to anticipate customers' needs even further. Our technical and commercial team has canceled visits for the time being. We are organising alternative ways to interact with our clients and partners. As far as manufacturing and customer service are concerned, we have no disruption in the operations. We have also built some inventory and can serve our clients accordingly."

#### **MG2MIX**

"We have organised work-at-home for nearly all the team. Regarding production, everything is good today: no change."

#### **Liptosa**

"Currently we are under extraordinary circumstances from an operational point of view. All employees who may do home-office are doing it. In the factory the infection risk is very low, because all of our employees always (even without covid19) use personal protection material. Anyway we are working in shift-mode, so in case there is a positive case, another shift may continue working. The logistics are becoming difficult. It is not about road transport but issuing export documents, ports efficiency, etc. And the biggest difficulty is impossibility to forecast what will happen in 1 month or 2 month future, how big will be limitation of traffic and industrial activity. Our government warranties the so called "corridors" for supplies for primary sector (farms, feed mills, processing industry, retail), what at least gives us a bit of tranquillity."

#### **Lucta**

"Everything is OK and we continue our operations, with the necessary adjustments due to the circumstances."

#### **Andersen S.A**

"All workers, except warehouse, production and customer service workers, are working from home. The production activity is still on."

#### **Chr. Hansen**

"As all other companies in Denmark, Chr. Hansen is monitoring the situation closely and strictly following the guidelines from the authorities. Already last Wednesday night (March 11), when the Danish Prime Minister held a press conference closing Denmark down, we sent out an email to all employees in Denmark telling them to work from home if at all possible, and instructing them to hold meetings virtually. We have distributed global guidelines on frequent handwashing/use of disinfectants, minimizing of meetings and cancellations of traveling and large gatherings, etc., and the individual country manager has the option to impose even stricter guidelines for their site if they deem it relevant. As matters stand right now – and they are, as you know, changing by the hour – we are running at full production capacity and our stocks are full. Our global product set-up is so well coordinated and flexible that we can adjust and transfer production from one site to another if need be, to the extent it's possible in terms of logistics."

#### **Leiber**

"Currently we don't face any infection or quarantine with our employees, but we have created a crisis plan with fall back/replacement solutions in case it happens. Right now our production is not yet affected but we expect a huge decrease in production in 3 or 4 weeks time because our main suppliers – the beer brewing industry – will reduce their output significantly due to the stop of social life. Within Germany from today's perspective our business is not affected at all and we were able to build up a good stock of ready products during the past weeks – so here we are more or less safe for some time. Right now we face serious issues with logistics/transportation especially for the international markets

such as APAC Region, North & Latin America due to a serious lack of availability of sea freight containers. Also for transportation by trucks which need to cross borders it is also not clear how they (the drivers) will be treated in the different countries before/after entering. If they have to stay in quarantine for 2 weeks time after entering for example into France or Spain we will have a much bigger problem. The crisis management team we have set up last weeks, meets on a daily basis and adapts the crisis plan also on a daily basis due to the informations we can get."

#### **Dr. Eckel**

"In consultation with the public health department, the logistics, production and administration areas have been literally separated. Employees from the one area do no longer mix or even meet with the other, not even during breaks or in carpooling. The reason for this is, of course, to ensure that these areas have no contact with each other and so to minimize the risk for every employee and to prevent the closure of one area in the event of an infection in the other. Under these conditions, both production and administration at Dr. Eckel are still up and running and will continue to do so. In administration, only a third of staff is working at the office for now. In terms of mobile working structures, we have already been practicing this for long in all departments and teams. Thus the step to let most of our employees stay at home and work from there was very easily made and we are well prepared even if further restrictions of movements should become necessary. Our production is now running in two shifts which do not overlap and are operated by two separate teams. We get a large part of our supplies from regional/European producers in any case, who so far had no supply difficulties. Thanks to that and a flexible warehouse management, our warehouse is well stocked and we will be able to continue producing and fulfilling our orders even under these conditions for quite a while, if need be. All our employees who have travelled (on business or private) during the last 14 days – no matter in what area or country – stay at and work from home for the next 3 weeks."

#### **Biomin**

"For many years we have broadened and expanded our production capacity to make product delivery expedient and closer to customers anywhere in the world. Since the initial reports of COVID-19, we have enacted specific regional and local action plans to ensure customers receive the products they have come to rely on for their operations while also minimizing risk to the people involved. Certain activities have been shifted e.g. from in-person meetings to video and phone conferencing, and more stringent safety protocols for production and logistics have been adopted. We continue to monitor the situation carefully, and all production units are currently operating. We strive to support our customers, colleagues and stakeholders during these challenging times."

#### **13 March 2020**

#### **DSM**

"DSM has a presence in more than 40 countries around the world. Our operations continue to run, ensuring supply to our customers, although in affected areas we are restricting visitor access to our facilities and encouraging non-essential employees to work from home. As we have learned recently in China, with these measures we are able to continue serving our customers. Given our presence in countries around the world and the evolution of the COVID-19 infection, we have already implemented strict precautionary actions over and above our standard procedures and protocols. These measures, in line with the guidance of national governments and international advisories, include limiting travel to certain areas, encouraging working from home near outbreak areas, and reiterating good hygiene practices for everyone. We have a dedicated team monitoring the situation, liaising with relevant organisations, and anticipating possible future developments to keep our people informed and safe."

#### **Cargill Feed & Nutrition**

"As coronavirus continues to impact people across the globe, we are taking every precaution to keep our employees healthy and safe—and to do to our part in helping to limit the spread of the virus. Based on input from the WHO and other agencies, and out of an abundance of caution, we have extended our policy to stop all non-essential, international business travel through March 31. During this time, we continue to prioritise customer needs as we work together to feed the world safely and responsibly. We also are limiting participation on large group events, both internal and external and are working with local health officials in each country where we operate to adopt specific precautionary protocols, including cleaning, testing and work arrangements, in alignment with their official guidance."

#### **Hamlet Protein**

"At Hamlet Protein we care about the safety and wellbeing of our stakeholders. So far, none of our colleagues has tested positive for COVID-19, and we are taking the necessary steps to minimize the risk of the virus affecting employees and business partners. At the same time, we have commitments to customers around the world that rely on us to feed their animals. That means we are planning our

activities in a smart way to make sure our production and supply chain continues to operate normally. We continuously monitor the developments and make sure we comply with local and international recommendations and regulations regarding the coronavirus outbreak. We have restricted travel of our staff and promote working from home where possible. We continue to be available for our customers to answer any questions or concerns they might have."

**Add-CO Nutrition S.p.A.**

"Production is on schedule and transport (truck and their drivers) have no limitation. So far so good."

**Ferrero Mangimi S.p.A.**

"To date we are supplying our customers regularly. The food chain and supplies have to be guaranteed, but our priority is the health and the safety of all our workers, assured and monitored every single day."

**Neofarma SRL**

"We are doing our best and continuing working normally. As long as suppliers deliver our orders, we will continue to work like normal."

**Balchem Italia S.r.l.**

"To date we have not experienced any significant disruptions in meeting our customer supply requirements. Italy's Ministers for Economic and Internal Affairs have confirmed that business activities, which includes both of our Italian plant locations in Marano and Bertinoro, are included in the 'approved work-related needs' section of the decree and therefore our operations will be allowed to continue there, uninterrupted. The approved work-related needs will also allow the transport of materials to continue in and out of Italy. In Marano, Italy, stocks of choline chloride dry and aqueous have been increased. In Bertinoro, we have added stocks of choline chloride dry to our warehouse. Meanwhile in Laakdal, Belgium, stocks of choline chloride dry have been added. And our operations at our US based facilities continue uninterrupted."